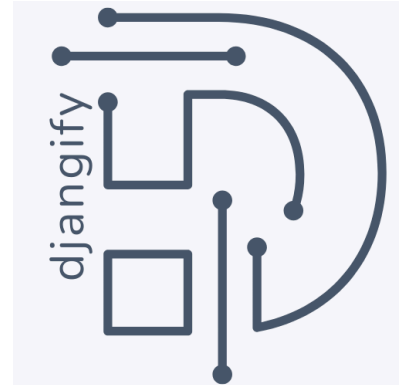


Welcome to Managed Hosting for eBuilder

Thank you for signing up. I'll be in touch within 48 hours to get your store set up. This document covers what happens next, what you can expect from this service.

Your card will show a payment to 'To Diane' and if you have any questions you can email hello@todiane.com



What You've Signed Up For

Managed Hosting means I handle the technical infrastructure so you can focus on selling. You get:

- A dedicated eBuilder store running on a secure VPS
- Automatic updates when new versions release
- Security patches applied for you
- Daily backups of your entire store
- Uptime monitoring
- Up to 2 hours of email support per month for hosting-related issues
- Your price is locked in at the rate you paid for as long as you remain a customer

What's Not Included

I already covered this on my site but as a reminder, managed hosting covers infrastructure. It does not include:

- **Adding any content to your store.** There is full documentation available.
- Custom design work or CSS modifications

- Theme changes beyond the default options
- Adding features or custom functionality
- Uploading your products or writing your content
- Training sessions or video tutorials
- Troubleshooting issues caused by changes you've made

If you need custom work or additional support, I am happy to quote it separately – just ask.

What Happens Next

1. I receive notification of your purchase and will send an email to say hi
2. I set up your eBuilder store (usually within 2 business days)
3. I will send you your login details for your eCommerce store
4. You add your business details and products then start marketing
5. I get in touch before the end of the month to set up your monthly payment and if you want to cancel at any time you can. You will continue to gain access until the end of your subscription period.

Setting Up Your Domain

You are using your own domain name. This has to be set up and can take up to 48 hours to connect with my hosting – although it is usually very quick (within a few hours) depending on your domain provider.

Godaddy and NameCheap are both very quick.

You need to include the following information in your domain. I use NameCheap.

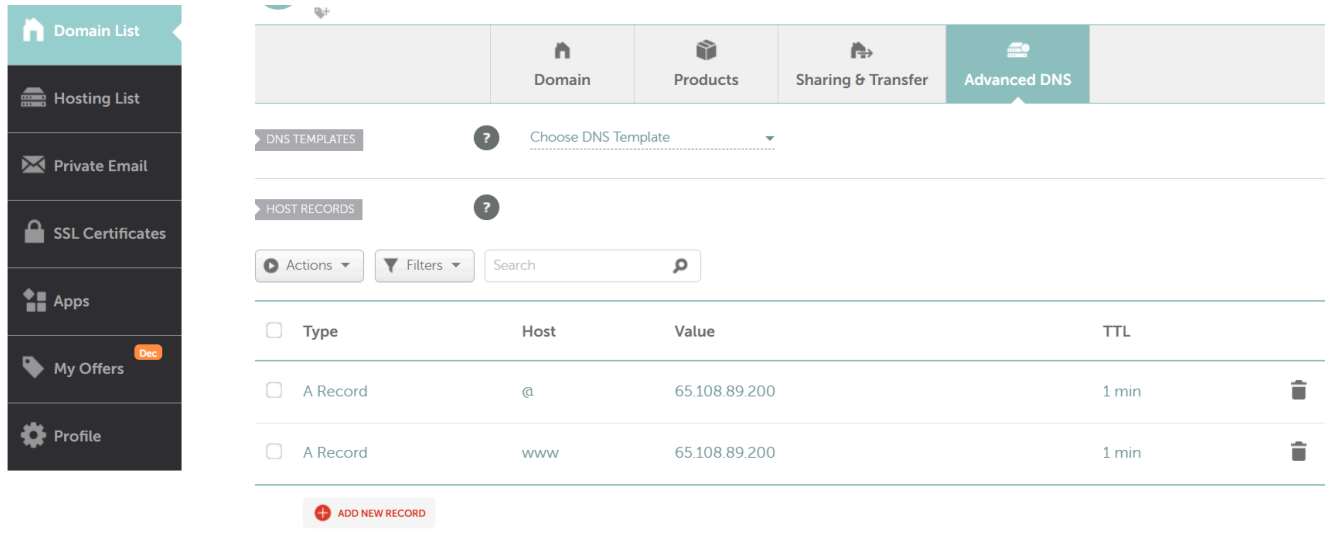
After logging in go to your domain, click on Advanced DNS and add the information shown in the image.

Type: A Record

Host: @ (for the second A Record make this www)

Value: 65.108.89.200

TTL: 1 Minute



The screenshot shows a web interface for managing DNS records. On the left is a sidebar with navigation links: Domain List, Hosting List, Private Email, SSL Certificates, Apps, My Offers (with a 'Dec' badge), and Profile. The main panel has a top navigation bar with tabs: Domain, Products, Sharing & Transfer, and Advanced DNS (which is selected). Below the tabs, there are sections for 'DNS TEMPLATES' and 'HOST RECORDS'. The 'HOST RECORDS' section includes a table with columns: Type, Host, Value, and TTL. There are two records listed, both of type 'A Record'. Below the table is a button labeled '+ ADD NEW RECORD'.

Type	Host	Value	TTL
A Record	@	65.108.89.200	1 min
A Record	www	65.108.89.200	1 min

Contact

Email: hello@todiane.com

I'll be in touch soon. Looking forward to getting your store live.

Diane Corriette

<https://www.todiane.com>

Indie Developer and creator of the Djangify eCommerce builder.